



Nainital Bank
amulya rishte ka atoot bandhan

Instructions for Phishing

- Phishing is a fraudulent attempt; usually made through emails/calls/SMS to capture your confidential data like Net-Banking Id/Password, mobile no, email Id/Password, Card no/PIN/CVV no, etc.
- Nainital Bank will never send you e-mail asking for confidential details of your account/ PIN/ Password or personal details.
- Never respond to e-mails/embedded links/calls asking you to update or verify UserIDs/Passwords/Card Number/CVV etc.
- Never click on any links in any e-mail to access the bank's site. Never enter login or other sensitive information in any pop up window.
- Do not be victim of SIM SWAPS, immediately investigate when you notice that you are not receiving call and message or getting SIM Registration fail. Keep your phone switched on and check alerts from The Nainital Bank Ltd.
- Never respond to any SIM Swap Request even from mobile operators.
- Access your bank website only by typing the URL in address bar of browser.
- Always check the last log-in date and time in the post login page.
- Immediately change your passwords if you have accidentally revealed your credentials.
- Please report immediately on netbanking@nainitalbank.co.in if you receive any such email/SMS or Phone call.